

Every week, a class full of new drivers arrives for orientation to complete paperwork, receive training, and learn about your company. This should be an exciting time flush with opportunity, but each week you sense the indifference in new drivers as they mentally prepare themselves for a long, tedious week of paperwork, outdated training videos, and downtime.

You're familiar with the research showing that people are more likely to stay with a company longer if they have a positive onboarding experience. You want to put a new lens on onboarding so it's viewed as an opportunity instead of a necessary burden.

What if there were an engaging, interactive way to train and test drivers over required topics before they ever came to orientation? Advancing your onboarding process to accommodate social distancing practices is now more important than ever. When not social distancing, time saved could be spent touring your facilities and introducing drivers to key employees that they'll need to interact with once on the road. In either situation, a mobile orientation allows drivers to get on the road faster while still providing them with the training they need to be successful.

What You Need

- An engaging, interactive way to train and test drivers remotely
- A new, modern training library that gives drivers what they need to be successful that can be completed from their mobile devices
- A more meaningful onboarding experience for drivers that can shorten orientation classes and get drivers on the road more quickly

The Tenstreet Solution

Our interactive video library makes remotely training and testing your drivers easier than ever. Developed for drivers to complete on their mobile devices, our audio-video library presents a growing list of courses in a sleek, interactive interface and uses a variety of testing formats to keep drivers engaged.

Key Features

- Compliments the full onboarding solution, allowing recruiters to manage and complete all onboarding from a centralized place.
- · Equips carriers with a growing library of training content titles
- Showcases audio-visual elements, an interactive interface, and a variety of testing formats such as true/false, multiple choice, and matching
- Uses customizable automation rules to assign training in real-time
- Displays tracking analytics for carriers, including time spent on videos within a certain time period
- Enables carriers to accelerate the orientation process, saving onsite expenses
- Allows drivers to complete training from the convenience of their mobile device
- Provides a more meaningful onboarding experience, shortens orientation classes, and gets drivers on the road faster
- · Awards drivers certificates







A New Lens on Onboarding

Let's take a look at what an enhanced onboarding experience might look like for you and your drivers.

- 1
- It's Monday and you have a new orientation class scheduled to arrive one week from today. You decide to schedule your <u>forms</u>, <u>video</u> <u>trainings</u>, <u>and testing</u> and send them to your drivers so they have ample time to complete these materials.
- 2
- Mario, one of your new drivers, receives a <u>notification on his phone</u> asking him to complete onboarding tasks. When he takes his next break, he opens Driver Pulse and starts the paperwork he need to complete from his truck.
- 3
- Driver Pulse makes onboarding easy for Mario. The app provides a checklist of each form, document, training, and test that his recruiter needs him to complete to onboard. It also holds other onboarding details that are important to him, such as Greyhound ticket information (when social distancing is not in effect), the results of his drug test, any shared background reports, a historical record of any communications he's had with your company, and more.
- 4
- You receive all the required paperwork and testing results and can easily track the progress and view analytics of Mario and your other drivers. If any drivers stall or need help, Driver Pulse's <u>messaging lets</u> you interact and engage with drivers as they need assistance.
- **5**
- Drivers join the team with a higher level of energy. They know what to expect, having all their documents, forms, training, and testing already behind them. You have meaningful conversations with each of them, introduce them to key personnel, give them a tour, and send them to take their road test before getting on the road. Orientation completes in record time and the experience makes a lasting impression on drivers.